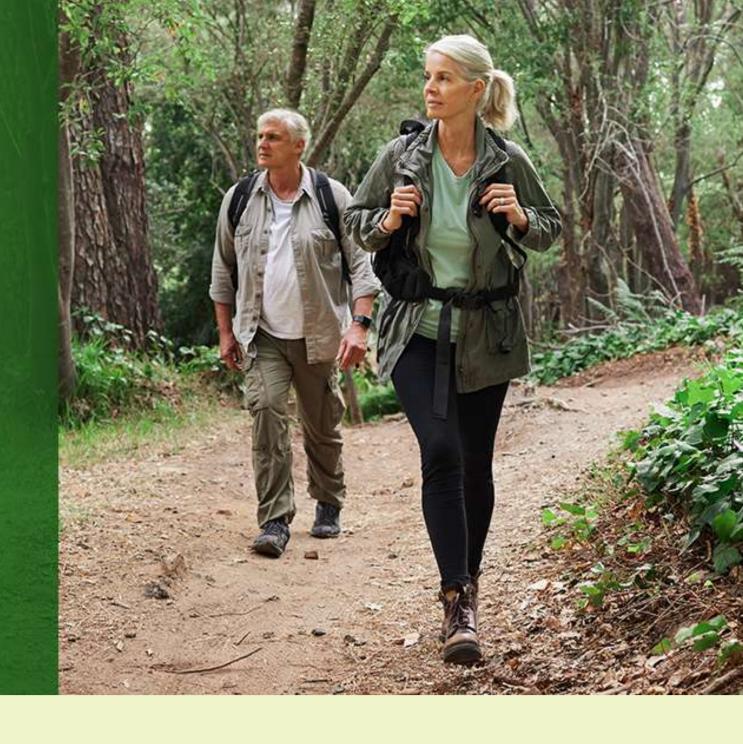




Complete the whole picture of health with Quest and Pack Health



There's a better way to understand the full picture of member health.

Quest is enabling plans to bridge the gap between diagnostic data and member engagement through our acquisition of digital patient engagement platform Pack Health, now a Quest Diagnostics company.

By understanding a member's clinical picture through diagnostics, as well as their social determinants of health, behavioral factors, and lifestyle, we offer a holistic approach to improving member health and wellness for over 30+ chronic conditions.

What Pack Health offers





Our digital platform includes personalized, accessible programming for more than 30 chronic conditions and comorbidities



Our whole-person approach addresses nonclinical factors including lifestyle and behavioral health challenges



Our results are based on data that we track and share aggregately with each plan, so that results can be measured and used for action



Members can connect through call, text, or email—no special app required



No chatbots—all member engagement is human-to-human with a certified Health Advisor



Whole person care means that we provide health coaching and care coordination, including scheduling non-emergency medical transport to and from medical appointments and creating meal plans